



# Brighton Children's Centre

## Accessibility for Ontarians with Disabilities Act (AODA) Customer Service Feedback Form

Thank you for visiting Brighton Children's Centre. We value all of our clients and strive to meet everyone's needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

Date of Visit: \_\_\_\_\_ Time: \_\_\_\_\_

Did we respond to your customer service needs: Yes \_\_\_\_\_ No \_\_\_\_\_

If **No**, please explain:

Was our customer service provided to you in an accessible manner? Yes \_\_\_\_\_ No \_\_\_\_\_

If **No**, please explain:

Optional information – complete only if you wish to be contacted:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Email: \_\_\_\_\_

**Brighton Children's Centre is committed to protecting personal information by following responsible information handling practices in keeping with current privacy laws.**